

What is a second meter?

A second meter is a meter that registers the irrigation water that you use that does not enter into the sewer system.

Where can one obtain a second meter?

A resident can obtain a second meter from any plumbing store. For example Stiles located in Norwood is very familiar with our program. The meter itself is around 89.00 which include the meter body, the local reader, and the two coplings.

What are the fee's and permits that is associated with obtaining a second meter?

An application for the second meter program must be filed with the Westwood Sewer Department with a fee of \$30.00. A \$30.00 plumbing permit must also be obtained at the Building Department prior to proceeding with the installation.

My second meter is installed now what do I do?

If your plumber has installed your second meter, the homeowner will have to call the Sewer Department to schedule both a plumbing inspection and a seal and tag of the meter. Once these two inspections have been done the meter is considered to be active and the read on the meter at the time of the inspections will be the start read. If you use the meter before getting the inspections you will not receive credit.

Who owns the meter? What do I do if it breaks?

The water metering device shall be provided by the applicant and remain the property of the owner. If the device is broken it is up to the owner to have the meter fixed by a plumber and with the necessary plumbing permits from the building department. There is no credit given if the meter is not working correctly.

How does the second meter program work?

After the meter is installed and has been sealed, tagged, and inspected the device is considered to be active. You will read your meter twice a year, once towards the end of August and again in December. Your second meter consumption will be subtracted from your actual water consumption and the credit will be reflected on your December and March Sewer bill. If you do not submit your readings on a timely basis your credit will be held until the next second meter billing cycle.

How do I read my meter and send in the readings?

When you look at your meter there is a dial with 5-6 digits on it. You will see a change of color usually going from black to white. Where you see the change of color represents a decimal point so you would round up or down. For example if your meter is reading 555.64 you would submit the reading as 556 if its reading 555.34 you would submit your reading as 555. Once you read your meter you can log into the Town of Westwood website at www.townhall.westwood.ma.us and double click on town offices, sewer department, and second meter. You will than input the following information like your account number, date of reading, meter reading, address, email address etc. and there will also be a box with some letters in it. These letters are a code that will need to be typed in lower case to make sure your computer is compatible. Once finished you will click submit and you will receive an email confirmation that your reading has been successfully submitted. If you are unable to go online you may fill out a hard form that is located at the Council on Aging on Nahatan Street or you can come to 50 Carby Street.