

November 2023

Total incidents		Mutual aid - 13.91% of call volume	
All Calls for service	338	Mutual aid calls for service	47
(100) Fire related	8	(100) Fire related	2
(200) Overpressure Rupture	0	(200) Overpressure Rupture	0
(300) EMS Related	178	(300) EMS Related	23
(400) Hazardous Condition	8	(400) Hazardous Condition	0
(500) Service Calls	44	(500) Service Calls	3
(600) Good Intent	60	(600) Good Intent	14
(700) False Alarms	40	(700) False Alarms	5
(800) Severe Weather	0	(800) Severe Weather	0
(900) Special Incident	0	(900) Special Incident	0

Mutual Aid, Recall, and Response Time

Mutual Aid:	Total Events	72
	Aid Received	28
	Aid Given	44

RECALLS: (incidents where off-duty personnel are called to return to work)

Box 12 - event(s)	2
Box 44 - event(s)	8

No FD Resources available: 11 EMS and 9 Fire events

Overlapping incidents: occurred 53 times, impacting 139 incidents

Overlapping incident impact			
(2) Incidents -	41	(6) Incidents -	2
(3) Incidents -	7		
(4) Incidents -	2		
(5) Incidents -	1		

**Tracking data has been removed (No Resources Available and RECALL)

Response Time Compliance - (tracking 1st arriving resource within 300 seconds from time of 911 call - excluding mutual aid calls)

EMS incidents (300 series) -155 events with average time of 266.54 seconds
 Fire incidents (100 series) - 6 event with average response of 186.67 seconds