



## Resident Resources During COVID-19 Pandemic

updated 3/31/20

Westwood residents may experience temporary loss of income and/or housing instability due to the Covid-19 pandemic. If you require assistance, the following agencies have support available to residents during this time of crisis.

Town offices are currently closed to the public but you may contact the Housing Agent via phone (781-493-2811) or email (sbouchard@townhall.westwood.ma.us).

Regional Housing Agency: South Middlesex Opportunity Council (SMOC)  
7 Bishop Street  
Framingham, MA 01702  
508-620-2645

State Emergency Shelter (Families): Boston Family Transitional Assistance Office  
1010 Massachusetts Avenue  
Boston, MA 02118  
617-989-2200

Chelsea Family Transitional Assistance Office  
80 Everett Avenue  
Chelsea, MA 02150  
617-551-1700

State Emergency Shelter (Individuals): [Click here for an updated list from DHCD](#)  
<https://hedfuel.azurewebsites.net/iShelters.aspx>

Fuel Assistance and  
Case Management Services: Self Help, Inc.  
1362 Main Street  
Brockton, MA 02301  
508-588-5440 (Brockton)  
508-226-4192 (Attleboro)  
1-800-255-0875 (Toll Free)



Legal Aid:

MetroWest Legal Services

<https://mwlegal.org/Covid-19>

508-620-1830 or 1-800-696-1501

Helpful graphic from Greater Boston Legal Services about tenant rights and COVID-19 (updated 3/24/20):

[https://www.chapa.org/sites/default/files/COVID-19%20GBLS%20Eviction%20Court%20Flyer%203-24-20\\_Final\\_0.pdf](https://www.chapa.org/sites/default/files/COVID-19%20GBLS%20Eviction%20Court%20Flyer%203-24-20_Final_0.pdf)

Unemployment Assistance:

<https://www.mass.gov/service-details/learn-about-massachusetts-covid-19-workforce-measures>

Apply for benefits here:

<https://www.mass.gov/how-to/apply-for-unemployment-benefits>

General Housing Resources:

Citizens Housing & Planning Association (CHAPA)  
Latest updates on COVID related tenant assistance located at <https://www.chapa.org/housing-courses/covid-19-immediate-assistance>

Local Aid:

Westwood aid organizations may have temporary assistance available to qualified residents in need. Please contact Sarah Bouchard, Housing & Zoning Agent, at 781-493-2811 or [sbouchard@townhall.westwood.ma.us](mailto:sbouchard@townhall.westwood.ma.us).